

BUSINESS WATCH AND PROBLEM SOLVING



Concord Police Department



What Is Business Watch and Problem Solving?

Business Watch and Problem Solving is a shared responsibility and connection between the police and community. The goal is to make Concord a safer, more livable city through crime prevention and problem solving strategies. It is part of the overall philosophy of Concord's Community Policing.

It involves:

- Business neighbors getting to know each other and working together.
- Implementing crime prevention techniques and strategies in businesses and neighborhoods.
- Helping to solve problems in your business community through a partnership between you and your police department.
- Learning about other public and private agencies that can be resources in helping to solve problems in your business community.

How Do I Get Involved?

If you know your surrounding business neighbors have an active Business Watch and Problem Solving group already formed – join it!

If there is no such group, become a leader in your community and start one! Simply call the Community Action and Awareness Line at 671-3237 to schedule a meeting.

Resource Information Line

Call the Community Action and Awareness Information line at 671-3237:

- To schedule a Business Watch and Problem Solving meeting.
- To have crime prevention and problem solving resource material mailed to you.
- To obtain a summary of crime statistics for your neighborhood area.

Call your Commercial Burglary Information line at 671-3066 to hear about burglaries that occurred to businesses the previous week, throughout the city.



What Happens In A Meeting and How Often Do Meetings Occur?

Usually a meeting consists of 5-10 business neighbors. A typical meeting lasts about two hours. They can be scheduled for any time of the day or evening - it's up to you.

A police officer or representative will attend and talk about crime prevention and problem solving strategies that you and your business neighbors might use in your area of the community.

Crime prevention brochures and problem solving resource materials are also handed out at the meeting.

You and your business neighbors can then hold future meetings when you feel it is necessary; usually it's every couple of months. A police officer can attend future meetings if you desire, or it can be only the business owners.

Police Resource Guide

Customer Service Desk

671-3220 - Business Operations/
Non-emergency Reports



Police Communications/Dispatch

911 - Emergencies
671-3333 - Urgent



Police Administration

671-3200



Community Policing Field Offices:

Northern District (Solano)

671-3322

Southern District (Monument)

671-3483

Valley District

(Clayton Rd/Ygnacio Valley)

671-3377



Records Bureau

671-3240



Support Services Division/ Investigations

671-3030



Youth Services/Juvenile Investigations

671-3020



Parking Enforcement

671-3259



D.A.R.E. Program

671-3263

Other Community Resources

Neighborhood Preservation

671-3454



Housing and Community Services

671-3364



Graffiti Hotline

671-3080



Building Division

671-3454



Conflict Resolution Panel

798-6132



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Community Action and Awareness
671-3237