



Building Division - Building Code Enforcement Process

Building Division

- For complaints related to construction without permit or unsafe building conditions or violations of the City of Concord Construction Code contact inspectors at:
City Application: [Concord Connect](#)
Email: inspectors@cityofconcord.org
Phone: 925-671-3330
- For complaints related to alleged unsafe building conditions in **rental units** or properties under the Multi-Family Inspection Program (MFIP), or for **bed bugs** contact:
City Application: [Concord Connect](#)
Email: MFIP@cityofconcord.org
Phone: 925-671-3408
Website: www.cityofconcord.org/MFIP
- For complaints related to zoning, development code violations, or nuisances contact:
City Application: [Concord Connect](#)
Email: cleanup@cityofconcord.org
Phone: 925-671-3075
Website: [Police Department's Code Enforcement Unit](#).

State of California Title 24 Disabled Access Regulations

City Building Inspectors are responsible for enforcing violations of California Title 24 Disabled Access regulations on existing buildings which have undergone construction projects with permits and inspections. Title 24 Access regulations require the owner to maintain accessibility features that were required under the permits that have been finalized. For related complaints contact inspectors at:

City Application: [Concord Connect](#)
Email: inspectors@cityofconcord.org
Phone: 925-671-3330

Americans with Disabilities Act (ADA)

ADA is a Federal Civil Rights issue. City Building Inspectors do not have enforcement authority for ADA violations. ADA issues on private and public property are handled through legal action in Federal Court. Aggrieved parties should consult with an attorney.

The City of Concord has identified ADA coordinators for both the public right-of-way areas (sidewalks, curbs, streets) and for public properties that are not part of the public right-of-way (e.g., City Hall buildings, Council Chambers). For related complaints contact the Engineering Division at:

Website: [Engineering Division's](#).