



## **Building Division - Building Code Enforcement Process**

The Building Division:

- Addresses complaints related to construction without permit and/or inspection
- Addresses substandard building issues or violations of the City of Concord Construction Codes
- Issues notices and orders related to building code violations
- Issues citations for violation of building regulations and for non-compliance with notices and orders
- Initiates legal proceedings when necessary to abate hazards

Notes:

- Complaints related to zoning, development code violations, nuisances, or bed bug infestation should be referred to the [Police Department's Code Enforcement Unit](#).
- Complaints related to alleged violations associated with the Multi-Family Rental Inspection Program (MFRIP) should be submitted through the [MFRIP](#) process.

Forward all building code enforcement cases to the following:

City of Concord  
Building Division  
ATTN: Multi-Family Rental Inspection Program  
1950 Parkside Drive, MS/51  
Concord, CA 94519

Hours: 8:00AM to 4:30PM

Inspector's Hotline: 925-671-3330

Inspector's General email box, monitored by all inspectors: [inspectors@cityofconcord.org](mailto:inspectors@cityofconcord.org)

### **State of California Title 24 Disabled Access Regulations**

City Building Inspectors are responsible for enforcing violations of California Title 24 Disabled Access regulations on existing buildings which have undergone construction projects with permits and inspections. Title 24 Access regulations require the owner to maintain accessibility features that were required under the permits that have been finalized.

Inspector's Hotline: 925-671-3330

Inspector's General email box monitored by all inspectors: [inspectors@cityofconcord.org](mailto:inspectors@cityofconcord.org)

## **Americans with Disabilities Act (ADA)**

ADA is a Federal Civil Rights issue. City Building Inspectors do not have enforcement authority for ADA violations. ADA issues on private and public property are handled through legal action in Federal Court. Aggrieved parties should consult with an attorney.

The City of Concord has identified ADA coordinators for both the public right-of-way areas (sidewalks, curbs, streets) and for public properties that are not part of the public right-of-way (e.g., City Hall buildings, Council Chambers). Please refer to the [Engineering Division's](#) section for contact information related to ADA issues on public property.

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