California Public Records Act, Enterprise Systems
SB272, Chapter 795

The City of Concord, in adherence with the latest amendment to the California Public Records Act (SB 272, 2015), has made available the following list of enterprise systems currently in use:

Product	Vendor	Purpose	Categories	Custodian	Collection Frequency	Updated Frequency
Accela Civic Platform	Accela	Land Management, Asset Management, Code Enforcement, CRM	Permit System	Community and Economic Development/Public Safety/Public Works	Weekly	As Needed
ArcGIS	ESRI	Spatial data management, mapping	Geographic Information Systems	IT	As Needed	As Needed
ATMS	Traffic Ware	Traffic control software	Other	IT/Public Works/Traffic	Quarterly	As Needed
BSI Tax Factory	BSI	Payroll Vendor Solution	Financial System	Treasury/IT Payroll	Quarterly	As Needed
Business License	HDL Companies	Business Licenses	Business License	Finance	Weekly	As Needed
Call Express	Avst	Centralized Voicemail System	Other	IT	As Needed	As Needed
Citrix Work Space Suite	Citrix	Remote Access Software	Other	IT	Quarterly	As Needed
Clarion	Clarion	Various Applications	Data Storage	IT	Weekly	Weekly
Class Point of Sale	Active Networks	Point of Sale System	Other	Finance	Quarterly	As Needed
Exchange	Microsoft	Enterprise Email System	Email System	IT	Weekly	As Needed
Faster	Faster Asset Solution	Fleet Management	Other	IT/Public Works	Quarterly	As Needed
Lawson S3	Infor	ERP software	Financial System	Finance / HR	As Needed	As Needed
Manage Engine	Zoho Corporation	Service Desk	Customer Information System	IT	Quarterly	As Needed
MHC Document Express	MHC Software Inc	Customized Document Output and Distribution	Financial System	IT/Finance	As Needed	As Needed

Product	Vendor	Purpose	Categories	Custodian	Collection Frequency	Updated Frequency
Microsoft Office	Microsoft	Office Automation	Other	IT	Quarterly	As Needed
NeoGov	NeoGov	HR Application Tracking	Human Resources	HR	As Needed	As Needed
Netapp	Netapp	Storage	Data Storage	IT	Quarterly	As Needed
Onbase Enterprise Content Management	Hyland	Electronic Document Management/ Agenda Management	Document Management	IT/City Clerk	Weekly	As Needed
Public Stuff	Accela	Citizen Relationship Management	Other	IT	Monthly	As Needed
Questica	Questica Inc.	Budget Software	Financial System	IT/Finance	Quarterly	As Needed
Questsys	Questsys	Document Management System	Document Management	IT	Quarterly	As Needed
SharePoint	Microsoft	Collaboration	Web Site	IT	Quarterly	As Needed
SQL	Microsoft	Database	Data Storage	IT	Monthly	As Needed
Telestaff	Kronos	Workforce scheduling	Public Safety	Police Department	As Needed	As Needed
Vsphere	VmWare	Virtual Server Software	Virtual System	IT	Quarterly	As Needed
Xmedius Fax	Xmedius	Fax Software	Other	IT	Quarterly	As Needed

The City of Concord will make every effort to publish a list of enterprise systems that do not jeopardize network/system security. Protected Critical Infrastructure related to the City's systems will not be listed. For more information, please reference Senate Bill No. 272, Chapter 795 – Section - 6270.5

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