



## REPORT TO MAYOR AND COUNCIL

TO THE HONORABLE MAYOR AND COUNCIL:

DATE: June 24, 2014

**SUBJECT: AUTHORIZE THE INFORMATION TECHNOLOGY DIRECTOR TO EXPEND FUNDS INCLUDED IN THE FISCAL YEAR 2014/2015 PROPOSED BUDGET FOR ANNUAL LICENSE AND MAINTENANCE AGREEMENTS FOR FISCAL YEAR 2014/2015 (GENERAL FUND)**

**Report in Brief**

This report requests authorization for the Director of Information Technology to expend funds included in the proposed 2014/2015 fiscal year budget to maintain licenses and for access to manufacturers' technical support and software upgrades occurring in the contract period. Expenditure consists of issuing a Purchase Order, and in selected cases, signing an annual renewal authorization form and/or service and support agreement. Staff recommends the City Council authorize the expenditures as listed below in the Discussion portion of this report.

**Discussion**

The City depends on its mission critical business systems to support City staff as they provide services to the public. Consequently the City maintains manufacturer support agreements for each of the following Enterprise Systems listed below.

SYSTEM	MANUFACTURER/SUPPLIER	TERM	AMOUNT*
Computer Aided Dispatch (CAD)	TriTech Software Systems	7/31/14 -8/1/15	\$116,230.52
Accela Automation	Accela Government Software	12/21/14-12/20/15	46,882.00
HR/Finance System	Infor (name change from Lawson)	7/1/14-6/30/15	104,462.07
Class Registration/Point of Sale/Hosting	The Active Network	7/1/14-6/30/15	24,920.91
ACCJIN (Criminal Justice System)	Contra Costa County	FY 2013/2014	16,069.73
ARIES (Sheriff's Office Info Exchange)	Contra Costa County	FY 2014/2015	33,400.00
East Bay Regional Communications System	EBRCSA - JPA	7/1/14-6/30/15	188,000.00
SmartNet Maintenance	Cisco/Quest	7/1/14-6/30/15	69,557.00
			<u>\$599,522.23</u>

\* Estimated cost based on either contract amount or prior year's invoice amount.

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June 24, 2014

Page 2

System manufacturers continually fix problems and create functional enhancements, such as changes in regulatory reporting and improved security. Without annual maintenance support from the respective system manufacturers, staff will not have access to technical support, product upgrades and service releases; this would jeopardize staff's ability to keep systems operational.

- **TriTech:** TriTech provides the Police Department's Computer Aided Dispatch System (CAD) used by Police Dispatch and Patrol staff, called VisiCAD.

VisiCAD Command is a feature-rich, Computer-Aided Dispatch (CAD) solution including the following features: Multi-agency functionality; integrated mapping with address verification; dynamic unit recommendations, quickest path unit recommendations with road network management.

Without manufacturer's maintenance support technical issues affecting the PD-CAD system will result in extended service disruptions and problems affecting the dispatchers' use of the system will not be fixable.

- **Accela Government Software:** The Accela Automation software is used to process and print the Building, Neighborhood Code Enforcement, and Planning required permits, track land use and zoning, and supports the Sewer Levy revenue process. Accela Automation provides multiple departments within the City a solution to automate permits, workflow, forms management, activity tracking and other important daily tasks. A centralized database allows information sharing across departments and facilitates configuration of various permit types, business processes, fees, and reports to match the City's practices. The GIS interface provides staff direct access to view geographic representations of all land use, zoning, and infrastructure information associated with a parcel, permit, inspection, or plan.

If this system is not maintained the City would lose automated permits tracking, Sewer Levy assessments, land management and web access for the planning, building, housing and economic development and code enforcement groups.

- **Infor:** Infor provides the Human Resources and Finance system used in budgeting, position control, financial reporting, benefits administration, accounts payable, receivables, purchasing, payroll, and employee services.

Without maintenance tax code changes, problem fixes, security fixes, and periodic system updates the City will not be able to comply with State and Federal Tax law and the City's ability to monitor and manage its finances would be negatively affected.

- **The Active Network:** The Parks & Recreation Department relies heavily on the CLASS System for scheduling events and facilities, on-line, web-based registrations, reservations and payments, and management of the various Sports Leagues for field and team tracking. The cash register system, Point-of-Sale (POS) system is deployed at all City locations and Departments where the public makes payment for city services. The cash register system is also integrated in to the

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June 24, 2014

Page 3

Finance System providing the Finance Department with a complete audit trail of all over-the-counter payment transactions for any City service, fee, permit, or license.

Without manufacturer's Support the City would lose automated registration for Parks & Recreation facility rentals and courses, and cash register functionality negatively affecting the City's ability to properly receive, track, and process payments for all City services.

- **Contra Costa County:** All County Criminal Justice Information Network “**ACCJIN**” in Contra Costa County, California, was established in 1990. This network serving 23 individual criminal justice systems in the County provides Concord Police with access to law enforcement data at the Local, County, State, and Federal levels.

The Office of the Sheriff maintains the Automated Regional Information Exchange System “**ARIES**” database and the Domestic Violence Relational Database. Both have been completed to collect data from California jurisdictions and multiple counties utilize and share information to support increased monitoring and enforcement of law.

Police and Dispatch use Level II software for accessing the ACCJIN Network to query the Department Of Justice (CLETS and ARIES) Databases. These services also include the license plate reader capabilities currently deployed.

Without these services the Police Department would not be able to receive timely information from the Local, State or Federal criminal data bases.

- **EBRCS - East Bay Regional Communications System:** Provides Radio Infrastructure and Police Dispatch Console support for all Police, Public Works, Parks & Recreation, Community & Economic Development, and IT radios. Without participation the City would incur additional operating costs for maintaining its own public safety radio system with less capability and increased cost.
- **CISCO/QUEST - SmartNet hardware maintenance** for Cisco equipment that is no longer on a lease with pre-paid hardware maintenance. Without a maintenance contract in place, network devices no longer under lease would become unreliable and need to be replaced immediately as their lease expires.

**Fiscal Impact**

Funding for maintenance and support for the systems specified are included in the FY 2014-2015 Information Technology proposed budget and 10 year plan, not in addition.

**Public Contact**

Posting of the Council Agenda.

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June 24, 2014

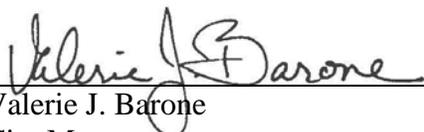
Page 4

**Recommendation for Action**

Staff recommends the City Council authorize the expenditure of Fiscal Year 2014-15 funds, pending budget approval, for the maintenance support agreements specified in this report to support the programs and applications used by the City; and authorize the Interim Director of Information Technology to execute any supporting documents. (General Funds) Recommended by Director of Information Technology.

Prepared by: Diane Hoessl  
IT Program Assistant  
diane.hoessl@cityofconcord.org

Reviewed by: Tom Kuhlman  
Interim Director Information Technology  
tom.kuhlman@cityofconcord.org



Valerie J. Barone  
City Manager

valerie.barone@cityofconcord.org

**ATTACHMENT I:**

TriTech Software Systems Renewal Invoice - Prior Year  
Accela Government Software Renewal Invoice - Prior Year  
Infor Software Renewal Invoice  
Active Networks Renewal Invoice  
Contra Costa County ACCJIN – Prior year  
Contra Costa County ARIES – Prior year  
EBRCSA – Participation costs  
Cisco SmartNet - Estimate

rg 7982



June 17, 2013

City of Concord  
 Attn. Ron Puccinelli  
 Director of IT  
 1950 Parkside Dr. MS/05  
 Concord, CA. 94519

## Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expired on July 30, 2013. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

### TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by August 1, 2013 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$116,230.52 for this period is due by August 1, 2013**

### Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2013, the support renewal fee has been increased by the consumer price index (CPI) rate of 1.1%.

Note: Escrow and ESRI fees are calculated separately and added to your annual support fee.

### Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning August 1, 2013-July 31, 2014. If you have any questions, please contact Diana Sliwicki or your Client Account Manager at 858-799-7000.

**The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:**

**Concord**

Product Name	Notes	# of Licenses	Cost per License	Total License Cost	Support Term 8/1/13
Primary Server SWL - Multi Agency		1	30,000.00	30,000.00	7,072.05
Dispatcher/Call Taker User SWL		8	10,000.00	80,000.00	18,858.80
Supervisor/Administrator - User SWL		1	5,000.00	5,000.00	1,178.67
Administrator - User SWL		1	5,000.00	5,000.00	1,178.67
Testing/Training User SWL		2	3,000.00	6,000.00	1,414.41
Testing/Training Server SWL		1	10,000.00	10,000.00	2,357.35
Remote Disaster Recovery Server SWL		1	10,000.00	10,000.00	2,357.35
VisiNet Browser Site License (included Call Taker Capability)		1	28,000.00	28,000.00	6,600.58
Archive & Reporting Server License		1	18,500.00	18,500.00	4,361.10
Event Playback Module		1	7,500.00	7,500.00	1,768.01
NCIC/State Message Server Switch (includes CLETS/NCIC Access)		1	50,000.00	50,000.00	11,786.75
NCIC/State Query Site License		1	25,000.00	25,000.00	5,893.37
Quickest Path Unit Recommendation Module		1	25,000.00	25,000.00	5,893.37
TDD User License		2	2,500.00	5,000.00	1,178.67
TDD User License		-2	2,500.00	(5,000.00)	(1,178.67)
GISLink Utility License		2	15,000.00	15,000.00	3,536.02
Dispatcher Rules Module		1	2,000.00	2,000.00	471.47
SOP Module		1	7,500.00	7,500.00	1,768.01
Snapshot Module		1	2,500.00	2,500.00	589.34
System Status Management Module (included in base)		1	0.00	0.00	0.00
Alert Line		1	15,000.00	15,000.00	3,536.02
GIS Link for Response Area Polygons Import		1	5,000.00	5,000.00	1,178.67
Geofile Cross Reference Module (Point in Polygon)		1	2,500.00	2,500.00	589.34
ANI/ALI Interface License		1	9,000.00	9,000.00	2,121.61
Standard Law Records Management System Incident Transfer License		1	15,000.00	15,000.00	3,536.02
Database Connection License - City Crime & In House RMS		1	7,500.00	7,500.00	1,768.01
Database Connection License - JAWS/ARIES Access		1	7,500.00	7,500.00	1,768.01
Interface Manager License		1	5,000.00	5,000.00	1,178.67
VisiNet Mobile Server (1-50 Units On-Duty)		1	15,000.00	15,000.00	3,536.02
VisiNet Mobile Test/Training Server		1	10,000.00	10,000.00	2,357.35
VisiNet Mobile Mapping Server		1	5,000.00	5,000.00	1,178.67
VisiNet Mobile Base Client License (with NCIC forms)		80	500.00	40,000.00	9,429.40
VisiNet Mobile AVL License with mapping		80	300.00	24,000.00	5,657.64
Message Switch /NCIC Interface License (included in CAD Pricing)		1	0.00	0.00	0.00
VisiNet Mobile AVL Client license		2	500.00	1,000.00	235.73
Stratus ft6200 Support /Terminated 7/31/12					0.00
<b>Total Support Base Cost:</b>				<b>488,500.00</b>	

**Total Support Renewal Fee: 115,156.52**  
 ESRI Fees 224.00  
 Escrow Fee: 850.00

**Total Adjusted Support Renewal Fee: 116,230.52**  
**TRITECH SOFTWARE SYSTEMS**

ACCEPTED AND AGREED:

*Thomas A. Kuhlman*  
 Signature

Tom Kuhlman  
 Printed Name

Director Information Technology  
 Title

7-1-2013  
 Date

*Blake Clark*  
 Blake Clark  
 CFO

P.O. 12774  
 paid 7-19-13  
*Attoral*



RECEIVED  
CITY OF CONCORD  
FINANCE DEPARTMENT  
2013 SEP 23 PM 2:12  
rg 8185

**Invoice**

Accela, Inc  
2633 Camino Ramon, Ste. 120  
San Ramon, CA 94583

Invoice#	MR053718
Date	9/19/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
	CONCORD,CA	TRACEY RELIFORD		11/18/2013	Net 60
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MI100ALMM120602	Accela Land Mgmt Annual Maint & Support	50.00	\$ 323.34	\$ 0.00	\$ 16,167.06
MI100ACAM120602	Accela Citizen Access Maint & Support, pop. 123,252	1.00	\$ 3,344.90	\$ 0.00	\$ 3,344.90
MI100GISM120602	Accela GIS Annual Maintenance and Support	25.00	\$ 101.46	\$ 0.00	\$ 2,536.59
	→ The Maintenance Fees are for the period: December 21, 2013 to December 20, 2014. *Electronic Software Delivery - No Tangible Media*				
	Maint Please SEP 30 2013 12960 Houff				

Please direct invoice inquiries to the  
Accounts Receivable Dept. at (925) 859-3275  
send an email to [accountsreceivable@accela](mailto:accountsreceivable@accela)

Remit To:  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

Wiring Instructions  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 22,048.55
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 22,048.55



**Invoice**

Accela, Inc  
2833 Camino Ramon, Ste. 120  
San Ramon, CA 94583

Invoice#	MI050746
Date	6/30/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12753	CONCORD,CA	TRACEY RELIFORD	CONC1LIC03	7/1/2013	Due Upon Signing
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MI100AAMM120802	Accela Asset Management Annual Maint and Support The Maintenance Fees are for the period: June 28, 2013 to June 27, 2014. *Electronic Software Delivery - No Tangible Media*	5.00	\$ 1,099.80	\$ 0.00	\$ 5,499.00

<p>           AUTHORITY TO FINANCE FOR PAYMENT:  <u>Deane</u> JUL 1 0 2013            ACCOUNT CODE _____            PURCHASE ORDER NO. <u>12753</u>            AUTHORIZED SIGNER <u>[Signature]</u> </p>	<p>Maint. line 2 of 4</p>
--	-------------------------------

Please direct invoice inquiries to the  
Accounts Receivable Dept. at (925) 659-3275  
send an email to: [accountsreceivable@accela](mailto:accountsreceivable@accela)

**Remit To:**  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

**Wiring Instructions**  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 5,499.00
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
<b>Total</b>	<b>\$ 5,499.00</b>



2013 MAY -7 AM 11:31

**Invoice**

Accela, Inc  
2633 Camino Ramon, Ste. 120  
San Ramon, CA 94583

Invoice#	MI050723
Date	4/30/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Information Technology  
1950 Parkside Dr., Mail Stop 05  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12603-001	CONCORD,CA	TRACEY RELIFORD	CONC1LIC02	5/1/2013	Due Upon Receipt
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
AA_MAINT_AUTOMATION	AA_MAINT_LAND MANAGEMENT, SFDC-07368 The Maintenance Fees are for the period: April 23, 2013 to April 22, 2014. *Electronic Software Delivery - No Tangible Media*	5.00	\$ 219.96	\$ 0.00	\$ 1,099.80
<p style="text-align: center;">RETURN TO FINANCE FOR PAYMENT: <i>To Finance 5-10-2013</i></p> <p>TO <u>Diane H.</u> MAY 07 2013</p> <p>ACCOUNT CODE _____</p> <p>PURCHASE ORDER NO. <u>12603</u></p> <p>AUTHORIZED SIGNER <u><i>[Signature]</i></u></p>					

Please direct invoice inquiries to the Accounts Receivable Dept. at (925) 659-3275 send an email to: [accountsreceivable@accela.com](mailto:accountsreceivable@accela.com)

Remit To:  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

Wiring Instructions  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 1,099.80
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
<b>Total</b>	<b>\$ 1,099.80</b>

8185



**Invoice**

Accela, Inc  
2633 Camino Ramon, Ste. 120  
San Ramon, CA 94583

Invoice#	HR050557
Date	9/19/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
	CONCORD,CA	TRACEY RELIFORD		11/18/2013	Net 60
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MS10AALMS120602	Accela Land Management Managed Service Fees	50.00	\$ 257.50	\$ 0.00	\$ 12,875.00
MS10AACA0000602	Accela Citizen Access Annual Managed Service Fees	1.00	\$ 2,538.99	\$ 0.00	\$ 2,538.99
MS10AGIS0000602	Accela GIS Annual Managed Service Fee	25.00	\$ 12.88	\$ 0.00	\$ 321.88
	The Hosting Fees are for the period: December 21, 2013 to December 20, 2014.				

*Done* SEP 30 2013  
12960  
*Dtroent*

Please direct invoice inquiries to the  
Accounts Receivable Dept. at (925) 659-3275  
send an email to: accountsreceivable@accela

**Remit To:**  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

**Wiring Instructions**  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 15,735.87
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
<b>Total</b>	<b>\$ 15,735.87</b>



**Invoice**

Accela, Inc  
2633 Camino Ramon, Ste. 120  
San Ramon, CA 94583

Invoice#	HI050264
Date	6/30/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12753	CONCORD,CA	TRACEY RELIFORD	CONC1LIC03	7/1/2013	Due Upon Signing
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MS10AAAMS120602	Accela <u>Asset Management</u> Managed Service Fees The <u>Hosting</u> Fees are for the period: June 28, 2013 to June 27, 2014.	5.00	\$ 250.00	\$ 0.00	\$ 1,250.00
<p><i>hosting</i></p> <p>RETURN TO FINANCE FOR PAYMENT:</p> <p>TO <u>Deane</u> JUL 10 2013</p> <p>ACCOUNT CODE _____</p> <p>PURCHASE ORDER NO. <u>12753 - line 3</u></p> <p>AUTHORIZED SIGNER <u>Ditral</u></p>					

Please direct invoice inquiries to the  
Accounts Receivable Dept. at (925) 659-3275  
send an email to: accountsreceivable@accela

**Remit To:**  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

**Wiring Instructions**  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 1,250.00
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
<b>Total</b>	<b>\$ 1,250.00</b>



2013 MAY -7 11:31

**Invoice**

Accela, Inc  
2633 Camino Ramon, Ste 120  
San Ramon, CA 94583

Invoice#	HI050260
Date	4/30/2013
Page	1

**Bill To:**

Concord, CA - City of  
Accounts Payable  
1950 Parkside Drive, M/S 06  
Concord CA 94519

**Ship To:**

Concord, CA - City of  
Information Technology  
1950 Parkside Dr., Mail Stop 05  
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12603-001	CONCORD,CA	TRACEY RELIFORD	CONC1LIC02	5/1/2013	Due Upon Receipt
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
AA_HOSTING_AUTOMATIO	AA_HOSTING_LAND MANAGEMENT, SFDC-07368 The Hosting Fees are for the period: April 23, 2013 to April 22, 2014.	5.00	\$ 250.00000	\$ 0.00000	\$ 1,250.00
<p>RETURN TO FINANCE FOR PAYMENT: TO <u>Diane H. MAY 07 2013</u> ACCOUNT CODE _____ PURCHASE ORDER NO. <u>12603</u> AUTHORIZED SIGNER <u>[Signature]</u></p>					

Please direct invoice inquiries to the  
Accounts Receivable Dept at (925) 659-3275  
send an email to: accountsreceivable@accela

Remit To:  
Accela, Inc  
# 774375  
4375 Solutions Center  
Chicago, IL 60677-4003

Wiring Instructions  
Wells Fargo Bank  
For credit to: Accela, Inc.  
Account: 412-1765507  
ABA: 121000248

Subtotal	\$ 1,250.00
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
<b>Total</b>	<b>\$ 1,250.00</b>



Invoice	Invoice Date	Due Date
P - 112262-US0AB	04/17/2014	05/31/2014

## Invoice

**Bill to:** City Of Concord  
 1950 Parkside Dr.  
 Concord, CA 94519  
 USA  
 Attn: Tom Kuhlman

**Deliver To:** City Of Concord  
 1950 Parkside Dr.  
 Concord, CA 94519  
 USA  
 Attn: Server Location

Customer No.	Tax Reg. No.	Customer PO No.	Currency
1285-L			USD

Maintenance Renewal

Description	Location	QTY	Users	Maintenance Begin Date	Maintenance End Date	Amount
Purchase Order System	SITE - 1	1	10	07/01/2014	06/30/2015	7,355.67
Environment-Case	SITE - 1	1	5	07/01/2014	06/30/2015	2,166.28
Lawson System Foundation	SITE - 1	1	4	07/01/2014	06/30/2015	13,144.54
Accounts Receivable	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Billing & Revenue Management	SITE - 1	1	10	07/01/2014	06/30/2015	3,433.03
Accounts Payable	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Activity Management	SITE - 1	1	10	07/01/2014	06/30/2015	3,433.03
Personnel System	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Employee & Manager Service Cnt	SITE - 1	1	525	07/01/2014	06/30/2015	3,555.44
Lawson Business Intelligence (Cpu)	SITE - 1	1	2	07/01/2014	06/30/2015	13,397.31
Inventory Control System	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Asset Management	SITE - 1	1	10	07/01/2014	06/30/2015	2,452.38
NetExpress App Runtime - PRODUCTION	SITE - 1	1	140	07/01/2014	06/30/2015	4,810.36
Microsoft Office Add Ins	SITE - 1	1	20	07/01/2014	06/30/2015	2,452.38
Benefits System	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
NetExpress Compiler - PRODUCTION	SITE - 1	1	1	07/01/2014	06/30/2015	977.93

Carry Forward

81,694.95



Invoice	Invoice Date	Due Date
P - 112262-US0AB	04/17/2014	05/31/2014

## Invoice

Description	Location	QTY	Users	Carry Forward		Amount
				Maintenance Begin Date	Maintenance End Date	
General Ledger	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Payroll	SITE - 1	1	10	07/01/2014	06/30/2015	4,903.32
Requisitions	SITE - 1	1	10	07/01/2014	06/30/2015	1,471.71
Crystal Reports XI	SITE - 1	1	6	07/01/2014	06/30/2015	840.58
Smart Office	SITE - 1	1	1	07/01/2014	06/30/2015	8,926.66
NetExpress Compiler - PRODUCTION	SITE - 91	1	1	07/01/2014	06/30/2015	977.93
NetExpress App Runtime - PRODUCTION	SITE - 91	1	10	07/01/2014	06/30/2015	343.60
TAX(Type RE - CA)						
TAX(Type RP - CA)						

For renewal questions, please contact Josephine Yurgel, Maintenance Business Manager  
 Phone: +1 714 323 9475  
 Email: Josephine.Yurgel@infor.com

**Remit to:**

Infor (US), INC.  
 NW 7418  
 PO Box 1450  
 Minneapolis, MN 55485-74 18  
 USA  
 Cash.Applications@infor.com  
 Wire to: Wells Fargo Bank  
 ABA# 121000248  
 Acct. # 4124017351

Please pay invoice by due date to avoid interruptions in support.

Net	Tax	Total:
104,062.07	0.00	104,062.07

**Payment Terms:**

See Due Date.

**Special Instructions:**

For questions, please contact Infor (US), Inc. at 678-319-8000 or email Infor.Collections@infor.com

Invoice Total: USD 104,062.07

13560 Morris Rd. Suite 4100 Alpharetta, GA 30004 USA  
 678-319-8000 Federal ID# 20-3469219



RECEIVED  
CITY OF CONCORD  
FINANCE DEPARTMENT  
2014 APR -3 PM 2:53

# Invoice

**Contact Info:**  
10182 Telesis Court  
San Diego, CA 92121 United States  
Phone: 888-543-7223 Option 4 • Fax: 858-332-1818  
Questions? Email us at [ActiveAR@active.com](mailto:ActiveAR@active.com)

City of Concord Parks & Recreation Services			
Cust #	Invoice #	Invoice Date	Customer PO #
1195	4100075223	25-MAR-14	

**Bill To:**  
City of Concord Parks & Recreation Services  
Attn: Accounts Payable  
1950 Parkside Drive  
MS/10  
Concord, CA 94519 United States

**Ship To:**  
CITY OF CONCORD PARKS & RECREATION SERVICES  
Attn:  
1950 Parkside Drive  
MS/10  
Concord, CA 94519 United States

Sales Person	Service Contract #	Deal Id	Terms	Due Date	Transaction Type	Curr
Maint Renewal	SC4100000783-5		90 NET	23-JUN-14	INV-INC COM SOL	USD

Ln	Item #	Description	Covered Qty	Duration	Unit Price	Amount
						<small>(Covered Qty X Unit Price)</small>
1	70703MR	Class - Maintenance & Support Renewal - League Scheduling - per workstation: 07/01/2014 -- 06/30/2015:	2.00	1 Year	551.25	1,102.50
2	70710MR	Class - Maintenance & Support Renewal - Payment Server - per server: 07/01/2014 -- 06/30/2015:	1.00	1 Year	1,575.00	1,575.00
3	70706MR	Class - Maintenance & Support Renewal - Memberships - per workstation: 07/01/2014 -- 06/30/2015:	3.00	1 Year	551.25	1,653.75
4	70697MR	Class - Maintenance & Support Renewal - Internet Registration - per server: 07/01/2014 -- 06/30/2015:	1.00	1 Year	1,653.75	1,653.75
5	71699MR	Class - Maintenance & Support Renewal - Maps Online: 07/01/2014 -- 06/30/2015:	1.00	1 Year	826.88	826.88
6	71830MR	Class - Maintenance & Support Renewal - Internet Facility Availability Server (server): 07/01/2014 -- 06/30/2015:	1.00	1 Year	1,575.00	1,575.00
7	70686MR	Class - Maintenance & Support Renewal - Internet Client Access (25 concurrent users): 07/01/2014 -- 06/30/2015:	1.00	1 Year	1,758.81	1,758.81
8	70680MR	Class - Maintenance & Support Renewal - Finance-link (Financial Systems Integration) - per server: 07/01/2014 -- 06/30/2015:	1.00	1 Year	615.67	615.67
9	70721MR	Class - Maintenance & Support Renewal - Reservations (includes QuickRez) - per workstation: 07/01/2014 -- 06/30/2015:	10.00	1 Year	551.25	5,512.50
10	70667MR	Class - Maintenance & Support Renewal - Brochure-link (Desktop Publishing Integration) - per server: 07/01/2014 -- 06/30/2015:	1.00	1 Year	615.67	615.67
11	70636MR	Class - Maintenance & Support Renewal - Crystal Reports: 07/01/2014 -- 06/30/2015:	1.00	1 Year	165.38	165.38
12	70719MR	Class - Maintenance & Support Renewal - Registration (includes Flex Reg) - per workstation: 07/01/2014 -- 06/30/2015:	10.00	1 Year	551.25	5,512.50
13	70723MR	Class - Maintenance & Support Renewal - Scanning Station (Membership, Childcare, Equipment) - per workstation: 07/01/2014 -- 06/30/2015:	2.00	1 Year	157.50	315.00

RETURN TO FINANCE FOR PAYMENT:

TO Drane APR 07 2014

ACCOUNT CODE \_\_\_\_\_

PURCHASE ORDER NO. \_\_\_\_\_

AUTHORIZED SIGNER \_\_\_\_\_

Sub-total:	22,882.41
Discount:	-4,576.48
Sub-total:	18,305.93
Tax Total:	0.00
Invoice Total:	18,305.93
Balance Due:	18,305.93

Please Pay this Amount:

Please Remit Check Payment to our Lockbox:  
The Active Network, Inc.  
26158 Network Place  
Chicago, IL 60673-1261

Please Remit Wire/ACH Payments to:  
Beneficiary's Bank: JP Morgan Chase, New York NY 10004  
Beneficiary's Bank SWIFT BIC: CHASUS33  
Beneficiary's Account Number 455194881  
Beneficiary's Bank Wire Routing Number: 021000021  
Beneficiary's Bank ACH Routing Number 124001545  
Beneficiary's Name The Active Network, Inc.  
Beneficiary's Address 10182 Telesis Court, San Diego, CA

TO PAY BY CREDIT CARD OR ACH, OR TO SET UP RECURRING PAYMENT, PLEASE CONTACT US AT [ActiveAR@active.com](mailto:ActiveAR@active.com).

PLEASE BE SURE TO INCLUDE ACTIVE'S INVOICE NUMBER ON YOUR REMITTANCE



**Contact Info:**

10182 Telesis Court  
San Diego, CA 92121 United States  
Phone: 888-543-7223 Option 4 • Fax: 858-332-1819  
Questions? Email us at [ActiveAR@active.com](mailto:ActiveAR@active.com)

RECEIVED  
CITY OF CONCORD  
FINANCE DEPARTMENT  
2014 APR -3 PM 2:53

# Invoice

City of Concord Parks & Recreation Services			
Cust #	Invoice #	Invoice Date	Customer PO #
1195	4100075158	25-MAR-14	

**Bill To:**

City of Concord Parks & Recreation Services  
Attn: Accounts Payable  
1950 Parkside Drive  
MS/10  
Concord, CA 94519 United States

**Ship To:**

CITY OF CONCORD PARKS & RECREATION SERVICES  
Attn:  
1950 Parkside Drive  
MS/10  
Concord, CA 94519 United States

Sales Person	Service Contract #	Deal Id	Terms	Due Date	Transaction Type	Curr
Maint Renewal	SC4100003764-4		90 NET	23-JUN-14	INV-INC GOV SOL	USD

Ln	Item #	Description	Covered Qty	Duration	Unit Price	Amount <small>(Covered Qty X Unit Price)</small>
1	71269MR	Payment Manager - Maintenance & Support Renewal - Department Connector: 07/01/2014 -- 06/30/2015:	2.00	1 Year	1,378.13	2,756.26
2	71919MR	Payment Manager - Maintenance & Support Renewal - Point of Sale (without touchscreen): 07/01/2014 -- 06/30/2015:	8.00	1 Year	482.34	3,858.72

<b>Sub-total:</b>	6,614.98
<b>Tax Total:</b>	0.00
<b>Invoice Total:</b>	6,614.98
<b>Balance Due:</b>	6,614.98

Please Pay this Amount:

**Notes:**

Yearly Installment 1 of 1

RETURN TO FINANCE FOR PAYMENT:

TO Drum APR 07 2014

ACCOUNT CODE \_\_\_\_\_

PURCHASE ORDER NO. \_\_\_\_\_

AUTHORIZED SIGNER \_\_\_\_\_

Please Remit Check Payment to our Lockbox:  
The Active Network, Inc.  
26158 Network Place  
Chicago, IL 60673-1261

Please Remit Wire/ACH Payments to:  
Beneficiary's Bank: JP Morgan Chase, New York NY 10004  
Beneficiary's Bank SWIFT BIC: CHASUS33  
Beneficiary's Account Number: 455194881  
Beneficiary's Bank Wire Routing Number: 021000021  
Beneficiary's Bank ACH Routing Number: 124001545  
Beneficiary's Name: The Active Network, Inc.  
Beneficiary's Address: 10182 Telesis Court, San Diego, CA

TO PAY BY CREDIT CARD OR ACH, OR TO SET UP RECURRING PAYMENT, PLEASE CONTACT US AT [ActiveAR@active.com](mailto:ActiveAR@active.com).

PLEASE BE SURE TO INCLUDE ACTIVE'S INVOICE NUMBER ON YOUR REMITTANCE

RQ 8110

**CONTRA COSTA COUNTY  
LAW & JUSTICE SYSTEMS**

c/o Julie Enea  
651 Pine Street, 10th Floor  
Martinez, CA 94553  
(925) 335-1077

**INVOICE**

DATE	INVOICE #
8/2/13	LJIS 13-Cncd

**INVOICE TO:**

City of Concord - Attn: Finance  
1950 Parkside Drive - MF06  
Concord, CA 94520

*1577-RSD*

**TERMS: NET 60 Days**

Please make checks or money orders  
payable to Contra Costa County  
and mail to above address.

Enclose this invoice with your payment

DESCRIPTION	AMOUNT
ACCJIN SHARED COSTS - FY 2012/13	\$16,069.73
ACCJIN Past Due	\$0.00
<p>RETURN TO FINANCE FOR PAYMENT:</p> <p>TO <u><i>Cheryl</i></u> AUG 07 2013</p> <p>ACCOUNT CODE _____</p> <p>PURCHASE ORDER NO. <del>12851</del> <u>12891</u></p> <p>AUTHORIZED SIGNER <u><i>[Signature]</i></u></p>	
Coding = Org 1094 Rev 9884	
<b>TOTAL:</b>	<b>\$16,069.73</b>

Prepared by: Julie Enea, Senior Deputy CAO  
Phone: 925 335-1077

paid: 8-30-2013

OFFICE OF THE SHERIFF-CORONER  
 Contra Costa County

651 Pine Street, 7th Floor  
 Martinez, CA 94553  
 (925) 335-1526

# Invoice

DATE	INVOICE #
8/5/2013	13/14 Conc

<b>BILL TO</b>
City of Concord Attn: Finance 1950 Parkside Drive-MF06 Concord, CA 94521

1577-R36

DESCRIPTION	AMOUNT
ARIES Maintenance - FY 13/14  RETURN TO FINANCE FOR PAYMENT: TO <u>Cheryl</u> AUG 14 2013 ACCOUNT CODE _____ PURCHASE ORDER NO. <u>12897</u> AUTHORIZED SIGNER <u>D Howard</u>	33,400.00
* Please make check payable to Contra Costa County, Sheriff-Coroner M.B. 18	<b>Total</b> <u>\$33,400.00</u>



# East Bay Regional Communications System Authority



Participating agencies include Alameda and Contra Costa Counties and the following cities and special districts: Alameda, Albany, Antioch, Berkeley, Brentwood, Clayton, Concord, Danville, Dublin, El Cerrito, Emeryville, Fremont, Hayward, Hercules, Lafayette, Livermore, Martinez, Moraga, Newark, Oakley, Pinole, Pittsburg, Pleasant Hill, Pleasanton, Richmond, San Leandro, San Pablo, San Ramon, Union City, Walnut Creek, East Bay Regional Park District, Kensington Police Community Services District, Livermore Amador Valley Transit Authority, Moraga-Orinda Fire District, Rodeo-Hercules Fire District, San Ramon Valley Fire District, California Department of Transportation, Ohlone Community College District, Contra Costa Community College District, Dublin-San Ramon Services District and University of California, Berkeley

February 3, 2014

Valerie Barone  
City Manager  
1950 Parkside Drive  
Concord, CA 94519

*To: Kulan  
Reid*  
*cc: Tom Kuhlman  
Guy Swanger  
Jordan Grogan*  
**RECEIVED  
FEB 06 2014  
CITY MGR'S. OFFICE**

Dear Valerie Barone,

The East Bay Regional Communications System Authority Board of Directors at their January 24<sup>th</sup> meeting set the subscriber fees for FY14/15. In order to assist with your budget preparation, please find the EBRCSA user fees for your agency (which opted to participate in the debt financing) listed below:

- FY 14/15 - \$40 per month per radio for debt service and maintenance and operations

Your agency will receive an invoice for the year's fees in August of 2014 for payment in September. If you have any questions regarding this matter, please contact me at [bill.mccammon@acgov.org](mailto:bill.mccammon@acgov.org) or (925) 803-7802.

Sincerely,

William J. McCammon, Executive Director  
East Bay Regional Communications System Authority

