Renting in Concord - Rights and Responsibilities

Renters have the right to:

- Live in a safe and well maintained housing
- Receive proper notice before giving access to the rental
- Be free from unlawful evictions
- Receive written notice of changes to the rental agreement

Renters have the responsibility to:

- Pay Rent
- Not damage the property
- Follow the terms of the rental agreement
- Grant reasonable access to the property owner and manager

Contact Us

In Person
Permit center, Building D
1950 Parkside Drive
Concord, Ca 94518

Website
www.cityofconcord.org/MFIP

Phone
Multi-Family Line
925-671-3408

Email
MFIP@cityofconcord.org

Resources:

Rent Increase
City of Concord
Residential Rent Review Program
925-671-3387
ConcordRentReview@echofairhousing.org

Eviction/Landlord Disputes
Bay Area Legal Aid
925-219-3325
Baylegal.org

Improving and preserving health and safety for all Multi-Family Residents in Concord, Ca
The purpose of our program is to proactively identify blighted and deteriorated multi-family residential buildings and to address complaints from residents about serious life, health and safety violations to improve the quality of life for residents living in Concord.

Have you contacted your landlord for one of these issues and still need help?

- Broken windows
- Broken Stove
- No hot water
- Lack of working heater in unit
- Non-working smoke alarms
- Unsafe electrical outlets
- Rotting wood
- Roof/Plumbing leaks
- Infestation — Bed Bugs, Rodents, Cockroaches

You can now fill out our complaint form online!

Go to www.cityofconcord.org/MFIP

To report a complaint by phone or in person please provide the following information:

- Your Name
- Property Address, Unit Number
- Telephone Number/Email
- Description of needed Repair
- Was the problem reported to the property manager or landlord? If so, when was it reported?
- Name and contact info of owner or property manager
- Describe how problem was reported? (in person, by phone, and/or in writing)
- Describe any action taken so far by owner

Please allow adequate amount of time for the property manager/owner to correct the issue.

Who is eligible for this Program?
Any resident living in an apartment complex in Concord with 4 or more units.

Any exclusions from our program?
Single family homes, hotels motels and condos

Can I be anonymous?
No, we need as much information as possible from the tenant in order to help correct any issues.

Do you come out for inspections on the weekends?
No, our hours are Monday-Friday 8am-5pm.

Do I have to report issues to management first?
Yes. Please allow management an adequate amount of time (10-30 days) to correct any issues.

When do I contact the Multi-Family Inspection Program for help?
Once you’ve allowed ample amount of time for management to correct the issue and no corrections have been made. Or, when dealing with serious life and safety issues.

Tenant Complaint Inspection Only
Do I need to be present during the inspection?
Yes, access needs to be granted during the inspection to confirm needed repair.